

WEBVTT

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00:00:13.648 --> 00:00:19.228

Good morning everyone it is 1030 and we will go ahead and get started.

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00:00:19.228 --> 00:00:27.750

Today will be a short call budget hearing this morning. Has several folks taking care of other items.

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00:00:27.750 --> 00:00:33.174

So, on this morning call, in addition to myself, we will have Kim stock and windy with sick.

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00:00:33.744 --> 00:00:47.875

So before I pass the baton to them quick note, I did share some links in the chat box with you to take a look at those are to the public health dashboard and the statewide show me strong dashboard.

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00:00:48.204 --> 00:01:02.215

So, Kim may touch on those a little more later and I can also pull those up for everyone. There's also a link to the CDC vaccine considerations for people with disabilities page. Some good information there for you to take a look at.

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00:01:02.579 --> 00:01:11.040

And then 1, other item that I want to share with you is, let me share my screen in.

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00:01:17.189 --> 00:01:28.140

Um, there was an email blast that went out earlier this week on the 17th in case you didn't have a chance to see that, or take a look at that information that is housed on our website.

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00:01:28.140 --> 00:01:34.260

A couple items that are regarding code 19 vaccination want this. 1st 1.

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Does provide a nice overview.

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On page to share with them.

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Also in that email blast, we provided.

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00:01:45.269 --> 00:01:51.599

Vaccination and linked the vaccination event, a couple additional resources and videos.

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00:01:51.599 --> 00:02:02.129

Obviously, the registration link for this webinar and the link to the updated community testing. So we are trying diligently to make sure that we have those included.

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00:02:02.875 --> 00:02:17.305

Are as many items included with a single message as possible. So I know there's quite a few things there, but it should be a good 1 stop shop for you. And with that, I believe that is all that I have at the moment. So, I'm going to turn it over to Kim.

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00:02:19.590 --> 00:02:27.210

Thanks. Hi. Good morning. Everyone as I mentioned, and thank you hiker for putting those links in the chat for everyone as resources.

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00:02:27.210 --> 00:02:40.919

Um, there continues to be a lot of great updated information that's coming out at multiple levels from both the center CDC center for Disease control as well as Missouri Department of health and senior services. Um.

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00:02:40.919 --> 00:02:45.990

Missouri continues to have dashboards and lots of great information around of it.

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00:02:45.990 --> 00:02:53.639

On their landing page, and we've provided those links in the past and I believe we also have those under our resource ribbons as well.

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00:02:53.639 --> 00:03:08.099

With that we did have a question come in this past week from an individual and as I'm sure everyone's aware due to the recent weather events in our state that may have been impacted individuals abilities to.

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00:03:08.099 --> 00:03:13.530

Get access for their scheduled vaccinations, or even for schedule testing.

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00:03:13.530 --> 00:03:19.349

So, please continue to work directly in your communications with your testing.

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00:03:19.349 --> 00:03:25.530

Partners whoever you're working with currently as well as with your vaccinate.

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00:03:25.530 --> 00:03:30.300

In regards to what needs to happen for rescheduling to ensure that you're.

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00:03:30.300 --> 00:03:35.875

Direct needs are being met 2 of the links that were provided in the chat this morning.

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00:03:36.564 --> 00:03:38.125

Speak specifically if,

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00:03:38.574 --> 00:03:39.264

for example,

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00:03:39.264 --> 00:03:42.414

you were scheduled to receive your 2nd dose of the vaccine,

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00:03:42.805 --> 00:03:53.905

and due to the weather or cancellation you are needing to reschedule provides current guidance around the timelines for when it's best to receive that.

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00:03:53.905 --> 00:04:05.275

2nd dose. Obviously, again, emphasizing the need to stay connected and communication with your vaccinate to ensure that you're being able to get your 2nd dose as soon as possible.

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00:04:05.580 --> 00:04:17.009

So, I just wanted to share that information as well as I know that again. There's a lot of information that's coming out. And so we're going to do continue to do our best efforts.

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00:04:17.009 --> 00:04:24.329

Through the email blast to share with you up to date and current information and resources that they, as they become available to us.

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00:04:24.329 --> 00:04:28.978

And so will be trying to highlight that information for you as much as possible.

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00:04:28.978 --> 00:04:34.829

And I think with that 1, other thing I wanted to highlight in the.

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00:04:34.829 --> 00:04:40.918

I think, I think from CDC around the vaccine.

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00:04:40.918 --> 00:04:52.644

Is that they're continuing to provide information and resources regarding the continued use of tools to protect not only yourself, but others from getting in spreading cove and 19.

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00:04:52.644 --> 00:05:01.644

so, again, the current guidance is posted and the current information on what everyone should be doing on their continued efforts at an individual level.

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00:05:02.069 --> 00:05:08.009

And so with that, I think I will turn it over to Wendy to see if she has any updates at this time.

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00:05:10.163 --> 00:05:24.293

Good morning everybody I just have a couple things I wanted to share. I know everybody's thoughts are around the vaccination efforts and so that's where most of the attention is biased want to bring a couple other things up.

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00:05:24.564 --> 00:05:29.603

Let, you know that the contract with station in D has been renewed through.

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00:05:30.834 --> 00:05:45.324

And hike and Kim, correct me if I get the date wrong, but it's June of 2022, I believe, and we will continue to work with our federal programs unit and efforts to get it included in the waiver. So that we will be able to offer that service ongoing.

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00:05:45.324 --> 00:05:46.463

It's been.

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00:05:48.869 --> 00:05:57.444

Um, hugely effective and very well received across the board so we're really excited to be able to continue that service.

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00:05:57.444 --> 00:06:07.613

So if you have any questions about getting involved with that service as far as a family, an individual or support coordinator or provider, please, um.

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00:06:07.918 --> 00:06:16.314

Send your questions to the DD mailbox and we'll be sure to get that to the right person to get you the information that you need.

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00:06:16.314 --> 00:06:30.084

So that is some really good news I'm glad to be able to share and I just wanted to remind everybody that's on the call that this continues to be a really, really difficult time for our providers in recruiting staff.

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00:06:31.374 --> 00:06:41.814

It is, we had the staffing shortage and the staffing crisis. Really? Before the pandemic started and the pandemic certainly has not helped matters at all.

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00:06:41.814 --> 00:06:50.124

And so it providers are really working hard to recruit and retain the staff that they've got. But it's difficult.

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00:06:51.778 --> 00:07:06.538

And it's going to continue to be that for for some time. So please work with your providers talk with them about where things stand, how you might be able to help them out. If it's.

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00:07:07.043 --> 00:07:08.004

Home visits,

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00:07:08.004 --> 00:07:22.853

if that is being allowed I know that there's some strict rules in place and some providers about home visits or people getting out just in an effort to protect everybody and keep the virus out of the homes and

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00:07:22.853 --> 00:07:24.744

protect the staff protect the individuals.

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00:07:25.163 --> 00:07:39.204

But I encourage you to talk with your providers about if there's anything that you might be able to do to help as a family member support coordinators asking you to just be mindful and again,

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00:07:39.204 --> 00:07:49.853

the regional office is there and our support coordinators are there to help providers find solution so if you find yourself in a bind,

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00:07:50.994 --> 00:07:51.684

your.

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00:07:52.434 --> 00:08:06.324

Needing to plan for the future, or just wanting to get your emergency plans tweaked and in place. Please don't hesitate to reach out to your support coordinator or to our provider relations staff, the regional offices.

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00:08:06.324 --> 00:08:11.363

We're here to help and to be a resource to help through that we would.

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00:08:12.298 --> 00:08:25.403

Love to be able to brainstorm with you and help to try and find some solutions. Some providers may still be looking at combining some homes in order to better utilize staff.

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00:08:25.434 --> 00:08:34.043

And so I ask that families and guardians please be open to those ideas if they're necessary.

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00:08:34.043 --> 00:08:38.094

I know that it's it's not the ideal situation that anybody would want,

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00:08:38.094 --> 00:08:52.464

but just looking for all kinds of ways that we can support our provider network to be successful and to provide the support that they are out there to do also kind of as a message to our providers,

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00:08:52.464 --> 00:08:58.254

we're continuing to look and work with you in ways to identify things within the system.

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00:08:58.254 --> 00:09:08.724

That may be burdensome. At this point. We have gotten lots of ideas around some paperwork issues that you think that could be streamlined.

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00:09:09.749 --> 00:09:17.639

We're more than welcome to continue to receive those ideas. If you send them in through the mail.

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00:09:17.903 --> 00:09:20.994

Please give a specific examples if you can,

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00:09:21.024 --> 00:09:23.153

or who we can follow up with,

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00:09:23.153 --> 00:09:34.553

to understand the issue better and look at those things 1 example that we identified that there was some misunderstanding around and Kim jump in and.

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00:09:36.234 --> 00:09:50.724

Provide some additional information clarification as needed was around nursing delegation and training, and just that there is some, we've got some confusion out there around the difference between the 2.

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00:09:50.754 --> 00:10:04.073

so there are certain things that would be considered a general nursing task. If you were in a hospital or in a nursing home that they would be functions that would be provided specifically by a nurse.

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00:10:04.433 --> 00:10:18.053

And if that nurse feels that those functions can be delegated to a direct care staff, they have the ability through their license to delegate those tasks. But it is their decision to make.

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00:10:18.359 --> 00:10:33.293

To make it is their license that is on the line and so they have to be sure that they are following the proper protocol that is appropriate to be delegated and provide the training to the staff and the follow up in order

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00:10:33.293 --> 00:10:37.134

to do that there's other items that might be medically related,

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00:10:37.134 --> 00:10:40.943

such as using a wheelchair or a specialized diet,

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00:10:40.974 --> 00:10:47.033
or how to use a gate build or use a transfer bench that feel medically
related,

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00:10:47.033 --> 00:10:50.214
but not might not require a nursing delegation,

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00:10:50.214 --> 00:10:54.053
but they do require training that training can be done.

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00:10:54.053 --> 00:11:05.124
By other qualified, or other qualified personnel to do to do that kind of
training and it does not necessarily have to be done by a nurse.

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00:11:05.124 --> 00:11:09.744
So we are working on that clarification internally,

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00:11:10.494 --> 00:11:14.124
and with our support coordination entities,

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00:11:14.124 --> 00:11:28.464
and we just want to also put that word out to the providers that if to
make sure that when you're looking at your policies and procedures that
you're clear about the distinction between nursing delegations and

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00:11:28.734 --> 00:11:29.964
what and training,

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00:11:29.964 --> 00:11:31.433
so the regional office,

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00:11:31.433 --> 00:11:36.984
or the state will not tell you that you have to have X Y,

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00:11:36.984 --> 00:11:39.053
and Z as a nursing delegation.

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00:11:40.739 --> 00:11:45.479
It is that is dependent upon your nurse to determine.

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00:11:46.104 --> 00:11:55.224

Based on their license and their comfort with the staff that they're working with, and their ability to carry out that task and any task that they believe can be delegated.

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00:11:55.734 --> 00:12:05.994

So, if there's questions, please don't hesitate to reach out and ask the at the regional office to get clarification.

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00:12:05.994 --> 00:12:18.624

And they can intern reach to central office or you can send a question to the E mail. And and we'll route those to Kim to answer if there's additional questions around that.

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00:12:18.624 --> 00:12:30.413

But just because we know that, they're in some cases, has been some confusion, wanting to get the word out that. If you've developed policies around things, that you understood to be nursing delegations.

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00:12:30.413 --> 00:12:40.913

But maybe it's training that you can look at that if you as an agency, put something in your policies, that this must be X. Y, and Z must be a nursing delegation.

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00:12:41.578 --> 00:12:55.464

Um, then we will look for that to be handled as a nursing delegation. So when when any of our staff come out to monitor, we will be monitoring according to your policies.

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00:12:55.464 --> 00:12:57.683

So if you have something in policy.

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00:12:58.349 --> 00:13:06.443

That you want to be a nursing delegation that might not a nurse might not require to be a nursing delegation.

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00:13:06.803 --> 00:13:15.803

That is okay you can make something a nursing delegation, and we will hold the monitoring activities to that that you are following your policies.

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00:13:16.374 --> 00:13:22.583

But if you have gotten the idea that you needed to have something as a delegation, but it could be a training.

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00:13:24.119 --> 00:13:31.678

You know, please adjust your policies accordingly, reach out to the regional office staff or central office.

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00:13:32.364 --> 00:13:35.573

For any clarification that you might need along those lines.

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00:13:35.573 --> 00:13:41.844

So that is 1 area where we found that it was causing some burden on providers,

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00:13:41.844 --> 00:13:46.884

because nurses were getting bogged down in doing training on things that they did,

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00:13:46.884 --> 00:13:47.543

not believe,

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00:13:47.543 --> 00:13:54.234

were nursing delegations and didn't fall cleanly under the category of a nursing delegation.

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00:13:54.234 --> 00:14:07.644

So this is something that we are glad to be able to clear up and clarify so that if that helps to reduce the burden on some of your nurses and freeze them up to provide the nursing care,

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00:14:08.033 --> 00:14:09.413

that they need to provide,

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00:14:10.163 --> 00:14:15.953

we're happy that this clarification can help do that Kim did you have anything you wanted to add to that?

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00:14:16.528 --> 00:14:25.798

That was a lot of information, shared money. So not at this time.

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00:14:25.798 --> 00:14:30.208

We do have hike a we do have a.

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00:14:30.208 --> 00:14:35.249

Recorded webinar training on this subject out in the relies platform.

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00:14:35.249 --> 00:14:43.948

That is, I believe about a 1 hour training, and that Deborah funk with the miserable state board of nursing practice board. I'm graciously.

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00:14:43.948 --> 00:14:50.068

Record it for us and so it's a good training educational resource for everyone on this subject.

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00:14:51.269 --> 00:14:59.879

Yes, so that would that'd be a good resource for non clinical staff as well to understand what it is. So we encourage.

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00:14:59.879 --> 00:15:02.969

Those of you who have to monitor those activities to.

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00:15:02.969 --> 00:15:06.629

To perhaps use that resource.

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00:15:07.798 --> 00:15:13.678

I will give you a quick overview flash reminder on how to get there.

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00:15:13.678 --> 00:15:16.828

If you go to our division home page.

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00:15:16.828 --> 00:15:19.979

Scroll down to the popular section.

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00:15:19.979 --> 00:15:26.519

And click on community support there you will see education and learning.

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00:15:26.519 --> 00:15:30.328

And right does not split and.

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00:15:30.328 --> 00:15:36.269

You will also find various pieces of information training calendar.

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00:15:36.269 --> 00:15:41.458

You will find the 2nd, accordion is the reliable self registration portals.

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00:15:41.458 --> 00:15:46.769

What Kim reference is located in the in the DB content.

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00:15:46.769 --> 00:15:56.183

Self registration portal, that's the lower section of information. Here. There's directions on how to register. It gives you the link to go directly to the portal.

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00:15:56.783 --> 00:16:02.514

If individuals need access certificates and how to browse for electives and or module flyer in there.

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00:16:02.514 --> 00:16:02.813

So,

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00:16:03.053 --> 00:16:05.183

if you are looking for that particular force,

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00:16:05.244 --> 00:16:10.043

or any of the other content created courses,

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00:16:10.073 --> 00:16:14.394

those live there as well as the CPR 1st,

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00:16:14.394 --> 00:16:15.083

data mandate,

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00:16:15.083 --> 00:16:16.163

refresher courses,

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00:16:16.703 --> 00:16:18.024

some courses.

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00:16:18.448 --> 00:16:26.183

From relies that were pushed out regarding hand washing and several other what were turned to pandemic related forces.

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00:16:26.693 --> 00:16:36.533

So if you need and want to access those, I suggest that you had that direction through this education and learning page. That'll be your 1 stop shop for everything.

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00:16:42.749 --> 00:16:49.644

Thank you for that walk through their hiker and with that, that's all. I, that's all I have.

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00:16:49.644 --> 00:16:58.224

I know that was a lot of information so if it's generated questions, please send them to the mail and we will work through those questions.

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00:16:59.004 --> 00:17:10.013

To help provide some clarity and that there is a question that came in real quick Wendy that I want to answer.

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00:17:10.344 --> 00:17:19.733

Someone ask if we know when the tools training will be available on our portal. If I say very soon, that sounds today.

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00:17:19.973 --> 00:17:34.104

So, I'll be a little more specific 3 of the 4 modules have been signed off on, in the form packages, being loaded and everything else is set in that portal, more waiting for 1 activity change on the 4th module that.

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00:17:34.163 --> 00:17:42.894

So, I feel confident and saying that we can have those available within the next week or so. And there will be an announcement that goes out when those become available.

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00:17:44.759 --> 00:17:50.669

And there's another question there from Mary, about being able to Bill mileage.

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00:17:50.669 --> 00:17:59.909

On behalf of the client when their client isn't in the car with you, and I'm sorry, Mary, I'm going to go back and I'm going to get the I'm going to.

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00:17:59.909 --> 00:18:14.068

I'm going to follow up on that question. I believe we did and get it answered internally. I don't know that it was shared externally. So, but I don't want to speak incorrectly now so I will follow up on that and we'll send it.

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00:18:14.068 --> 00:18:18.689

We will post it with the questions on this webinar and I'll send it to you as well.

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00:18:20.038 --> 00:18:30.898

And with that, I don't see any other questions coming up.

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00:18:30.898 --> 00:18:43.528

In the box, the chat box and so wish everybody happy Friday and hopefully a warmer weekend. Please stay safe. And we'll talk to you again in 2 weeks.

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00:18:43.528 --> 00:18:44.489

Bye bye.